

### Top Question of Q4 2014

**Question:** "I had a technical error with my reporting software, and I'm unable to provide accurate Reports of Use (RoUs) for this month. What do I do?"

**Answer:** While federal regulations require most licensees to submit regular and accurate RoUs, we recognize that unforeseen issues may arise which may temporarily prevent such submission. The most important thing from our perspective is for a service to resolve such issues as soon as they can, since artists and rights owners cannot be properly compensated without them. If your service is experiencing issues with compliant and timely submissions of RoUs, please [contact us](#) as soon as you can, so that we can work together to establish reasonable timelines for the resumption of such submissions.



### Did you know...

SoundExchange is a not-for-profit corporation, and our 18 member board of directors is equally comprised of representatives for both artists and rights owners. Our administration fee for 2013 was 4.5%, one of (if not the) lowest in the industry for the collection and distribution of royalties!

### REMINDER: 2015 Minimum Fees

The due date for the 2015 minimum fees is Monday, February 2, 2015. This is a separate submission from typical monthly submissions, and they are required from all services operating under the statutory license in 2015.

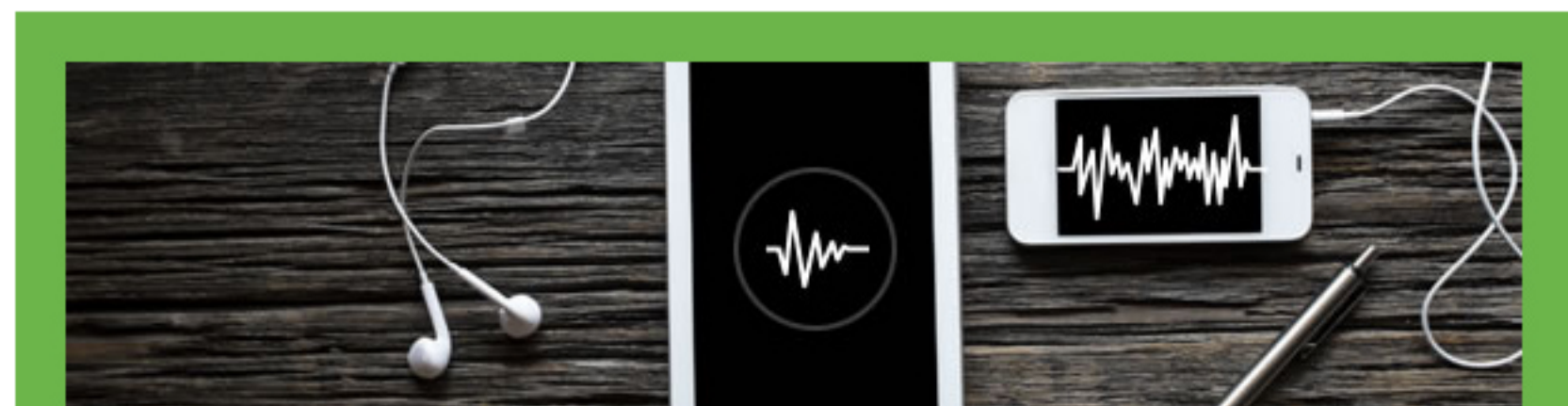
Please keep in mind that some categories of service require timely submission in order to be eligible for their desired selection of rates and terms. Please use the following links to find the appropriate 2015 forms and files:

#### Webcasting:

- [Broadcaster](#)
- [Small Broadcaster](#)
- [Commercial Webcasters \(CRB\)](#)
- [Commercial Webcasters \(WSA\)](#)
- [Small Webcasters](#)
- [Microcasters](#)
- [Pureplay Webcasters](#)
- [Small Pureplay Webcasters: This option terminates on 12/31/2014.](#)
- [Noncommercial Webcasters \(CRB\)](#)
- [Noncommercial Webcasters \(WSA\)](#)
- [Noncommercial Microcasters](#)
- [Noncommercial Educational Webcasters](#)

#### Other Service Providers:

- [Business Establishment Services](#)
- [New Subscription Services \(CABSAT\)](#)



### You could be here!

Every quarter, *SoundWaves* will spotlight an innovative digital radio service. If you'd like your service to be featured, e-mail us at [licenseerelations@soundexchange.com](mailto:licenseerelations@soundexchange.com) and tell us more about how your company stands out from the rest and plans to continue making [sound]waves in the industry!

### Check us out on the road

[College Media Association Spring National College Media Convention](#)

March 11-14, 2015 | New York, NY



### Remaining due dates for most services through March 31, 2015\*:

Wednesday, January 14: November 2014 SoAs and RoUs

Monday, February 2: 2015 Minimum Fees

Monday, February 16: December 2014 SoAs and RoUs

Tuesday, March 17: January 2015 SoAs and RoUs

\* Not all services are required to submit monthly SoAs and RoUs. Some non-commercial services may have quarterly submissions. Please [review your license category information](#) and/or [contact our Licensee Relations department](#) with any questions. Amounts shown to be owed on SoAs are due the same date as the SoA.